



Rassembler. Renforcer. Assurer.
pv.be • vivium.be

Building trust and enhancing Customer experience in a Multi-brand / Omnichannel approach

— VISION and MISSION

*Our purpose is
to provide **protection** to as many people as possible
by making insurance **accessible and inclusive**,
by investing in **prevention**,
in a **sustainable way**
and thanks to the strong **involvement of our employees***

For people through people ...



For people through people ...



Groupe
P&V

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→ Customer Experience

Agent 360 ...



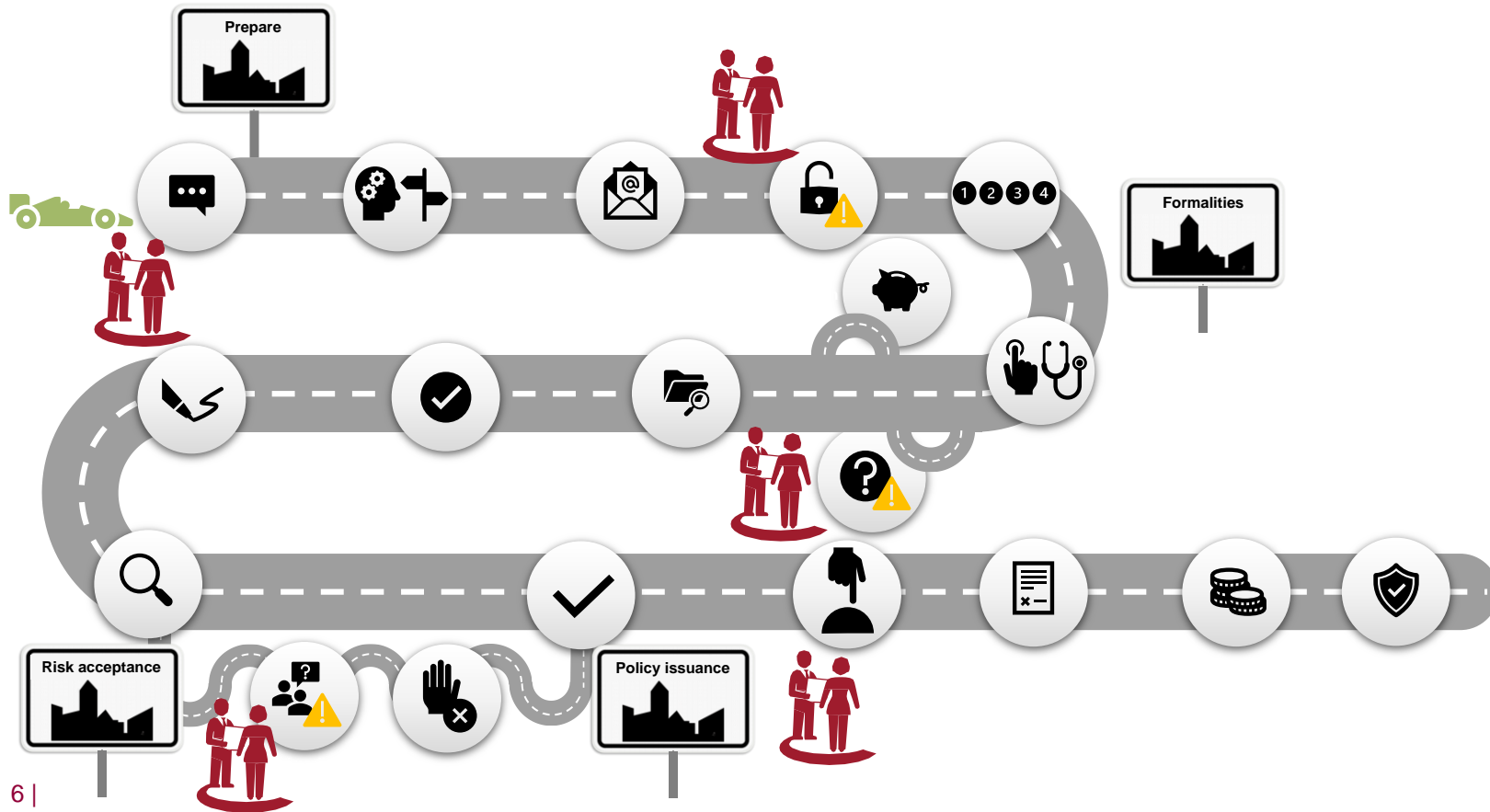
We see the agent – client relationship

As a partnership

With symbiotic benefits for both

Where we empower agents as well as clients

Integrated life subscription and medical acceptance

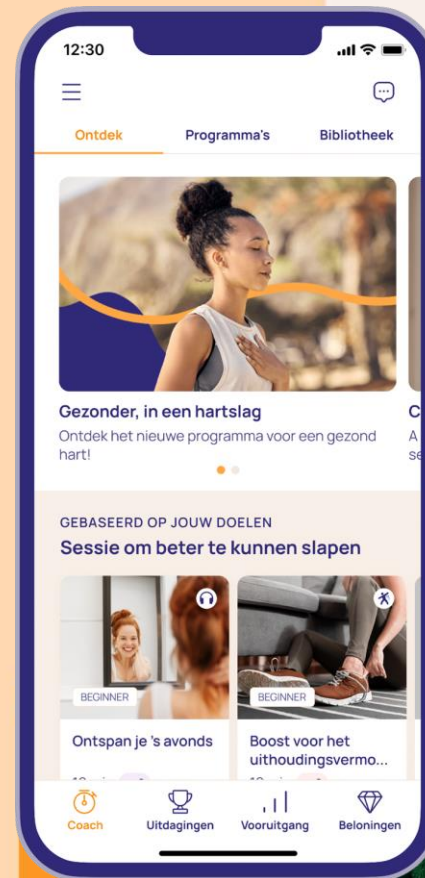


VITY

Creating healthy habits
has never been easier.

Made for you, your plans and your health.

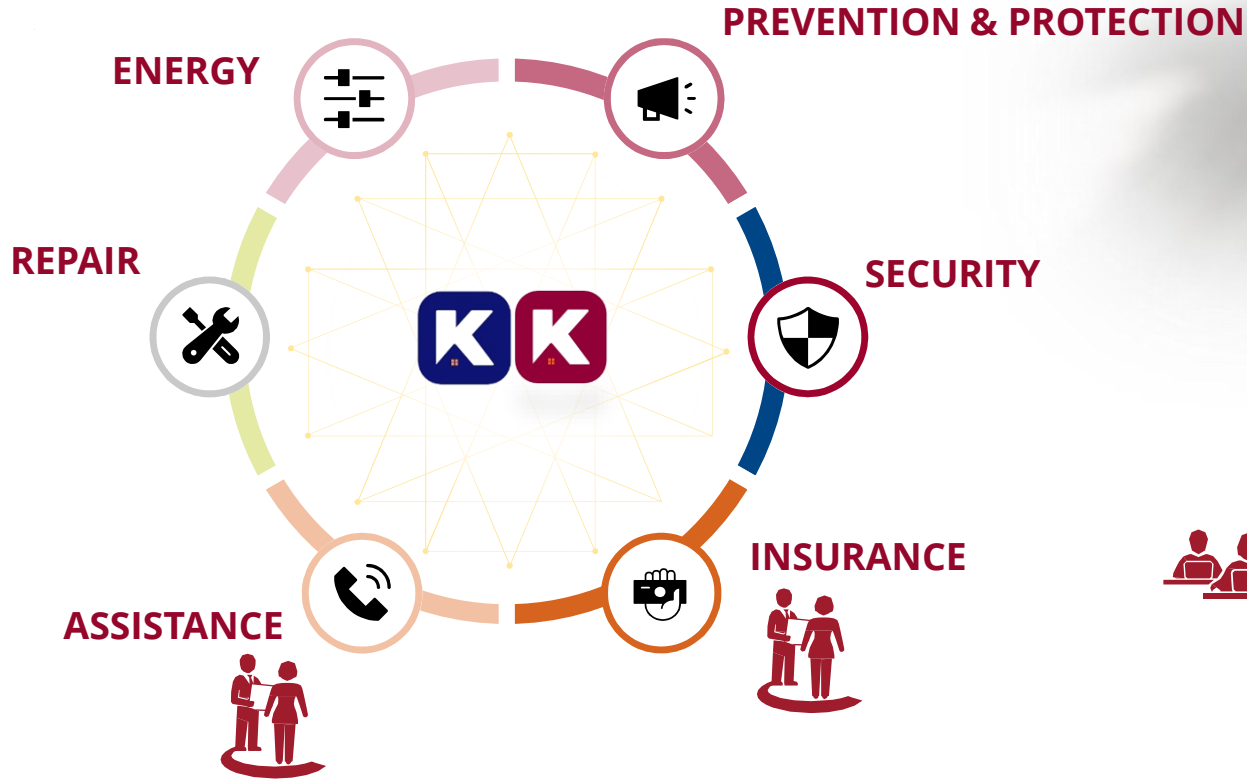
A co-creation by



Coach
Challenges
Progress
Rewards



Kazazen ...





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**Building trust
and enhancing Customer experience
in a Multi-brand / Omnichannel approach
→ A journey for all ...**